

# Your satisfaction is important to us, please let us help!

If you have any questions or concerns during the installation, our support representatives are available to assist you.

Please call: 1-877-769-3765 or Live Chat at www.raptorseries.com

If you have damaged or missing parts please contact the company you purchased the product from and notify them of the issue right away.





#### Want to return an item or exchange? Not satisfied with purchase?

No problem. We strongly believe in service after the sale and we stand behind our products and our service to you, our valued customer. There is no problem we can't solve for you!

Items that have been installed and/or damaged after receipt, are no longer in new and ready-to-sell condition and cannot be refunded, replaced or exchanged unless it has a manufacturer defect or was damaged in shipping. In addition, we cannot accept return on items that are not in the original packaging. Items returned in poor condition or having parts missing will not be credited.

Please note: Your request for return or replacement must be initiated within 30 days of delivery of your merchandise.

#### Did your order arrive damaged?

Please do not install damaged products. Contact the company you purchased your product from as soon as possible and notify them of the damages. They will make arrangements with you to assist with the problem.

#### Did you order the wrong part or receive the wrong item?

Don't worry. From time to time human error can result in problems with ordering or shipping. Contact the company you purchased your product from as soon as you notice the error. Every company has their own policy on returning parts that have been ordered incorrectly or shipped incorrectly.

In the event that you need to ship your part back to return/exchange, please ship to the warehouse below:

CYC Returns Warehouse 2415 Cathy Lane Jasper, IN 47546



# **Raptor Series Warranty**

## LIMITED TEN (10) YEAR WARRANTY

## For Powder Coated Steel Products

CYC Engineering, Inc. guarantees the original purchaser of our products a limited ten (10) year warranty from the date of original purchase against manufacturer defects in materials, workmanship and finish under normal use. The step pads are covered under warranty for 1 year. This warranty does not include damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, product neglect or scratches during the life of the product. This limited ten year warranty applies only to new products and is limited to the repair or replacement of company's products. Warranty does not include costs of removal, installation, labor, inconvenience or consequential damages. Original purchaser must return defective merchandise along with the purchase receipt, to the original place of purchase.

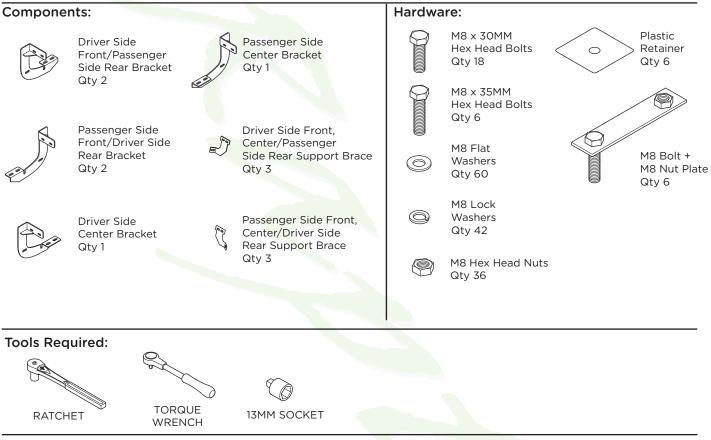
# LIMITED LIFETIME WARRANTY

## **For Stainless Steel Products**

CYC Engineering, Inc. guarantees the original purchaser of our products a limited lifetime warranty from the date of original purchase against manufacturer defects in materials, workmanship and finish under normal use. The step pads are covered under warranty for 1 year. This warranty does not include damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, product neglect or scratches during the life of the product. This limited lifetime warranty applies only to new products and is limited to the repair or replacement of company's products. Warranty does not include costs of removal, installation, labor, inconvenience or consequential damages. Original purchaser must return defective merchandise along with the purchase receipt, to the original place of purchase.

# 1902-0062ВТ **5″ TREAD STEP**

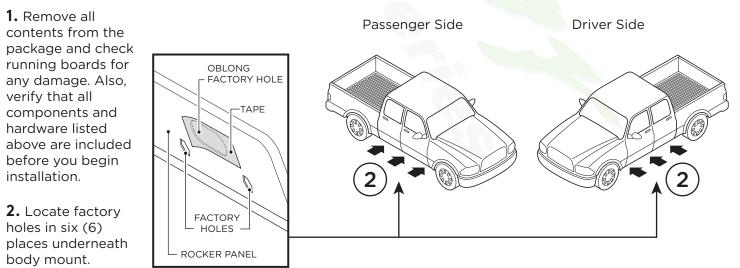




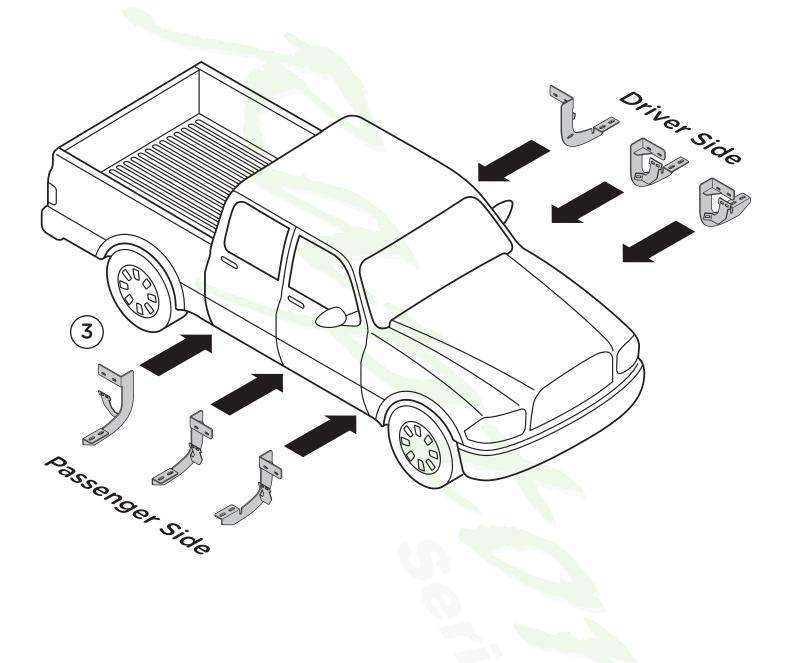
#### **Torque Specifications:**

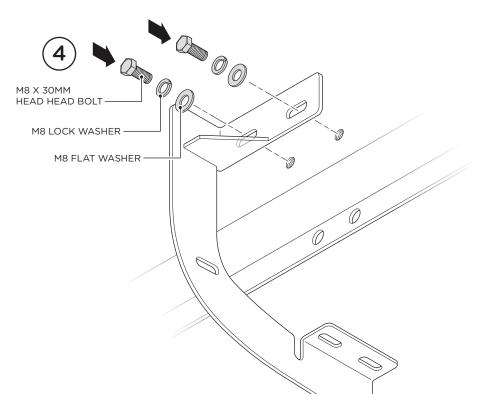
For Rocker Panel Mount Installations M8 through M12 bolts and nuts are set to 15-20 ft lbs.

Note: When installing the brackets and boards, all hardware must be left loose until all the items are attached.

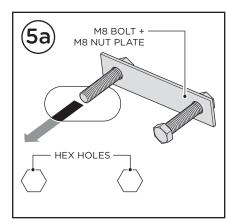


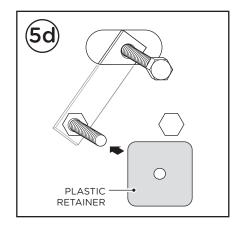
**3.** Begin installation on passenger side. Position Front Bracket, Center Bracket and Rear Bracket as shown along passenger side.

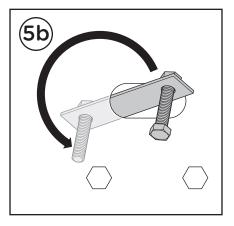


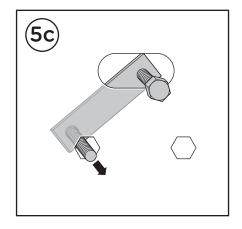


**5.** If threaded holes do not exist in rocker panel hex holes, you must install the M8 Bolt + M8 Nut Plate as shown. Install Plastic Retainer to ensure you do not drop the bolt plate into the rocker panel.

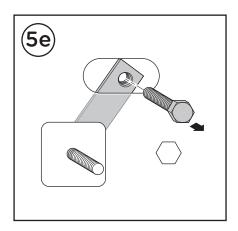


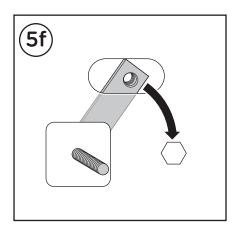






Rev 1





**6.** Fasten the bracket to the bolt side of the M8 Bolt + M8 Nut Plate by using (1) M8 Flat Washer, (1) M8 Lock Washer and (1) M8 Hex Head Nut.

Fasten the bracket to the nut side of the M8 Bolt + M8 Nut Plate by using (1) M8 x 35MM Hex Head Bolt, (1) M8 Lock Washer and (1) M8 Flat Washer.

7. Fasten the support brace to the rocker panel using (2) M8 x 30MM Hex Head Bolts, (2) M8 Flat Washers, (2) M8 Lock Washers and (2) M8 Hex Head Nuts.

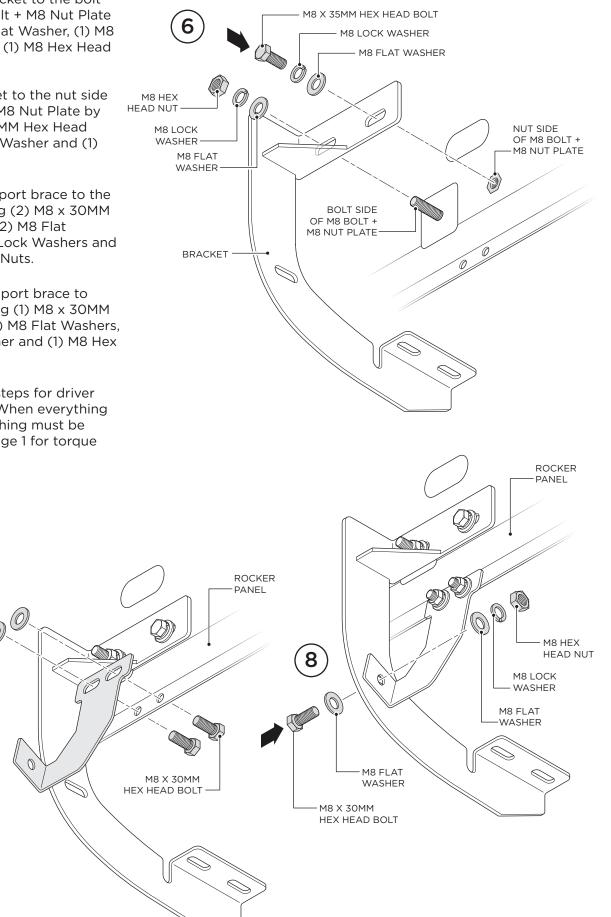
8. Fasten the support brace to each bracket using (1) M8 x 30MM Hex Head Bolt (2) M8 Flat Washers, (1) M8 Lock Washer and (1) M8 Hex Head Nut.

9. Repeat these steps for driver side installation. When everything is in place, everything must be tightened. See page 1 for torque specifications.

M8 HEX HEAD NUT

> M8 LOCK WASHER

> > M8 FLAT-WASHER



Rev 1

**1.** Place Running Board on brackets. Each running board is marked Driver and Passenger.

**2.** Slide M8 threaded studs in track system on the bottom of the Running Board to line up to mounting holes in each bracket.

**3.** Fasten Running Board on each bracket by using two (2) M8 Flat Washers, two (2) M8 Lock Washers and two (2) M8 Hex Head Nuts per bracket.

When all hardware is in place, everything must be tightened. Tighten until the split lock washer is flat between the M8 Flat Washer and M8 Hex Head Nut.

Repeat these steps for driver side installation.

