

Your satisfaction is important to us, please let us help!

If you have any questions or concerns during the installation, our support representatives are available to assist you.

Please call: 1-877-769-3765 or Live Chat at www.raptorseries.com

If you have damaged or missing parts please contact the company you purchased the product from and notify them of the issue right away.



CAUTION: Do not install damaged parts!!!



Easy Return / Easy Exchange

Want to return an item or exchange? Not satisfied with purchase?

No problem. We strongly believe in service after the sale and we stand behind our products and our service to you, our valued customer. There is no problem we can't solve for you!

Items that have been installed and/or damaged after receipt, are no longer in new and ready-to-sell condition and cannot be refunded, replaced or exchanged unless it has a manufacturer defect or was damaged in shipping. In addition, we cannot accept return on items that are not in the original packaging. Items returned in poor condition or having parts missing will not be credited.

Please note: Your request for return or replacement must be initiated within 30 days of delivery of your merchandise.

Did your order arrive damaged?

Please do not install damaged products. Contact the company you purchased your product from as soon as possible and notify them of the damages. They will make arrangements with you to assist with the problem.

Did you order the wrong part or receive the wrong item?

Don't worry. From time to time human error can result in problems with ordering or shipping. Contact the company you purchased your product from as soon as you notice the error. Every company has their own policy on returning parts that have been ordered incorrectly or shipped incorrectly.

In the event that you need to ship your part back to return/exchange, please ship to the warehouse below:

CYC Returns Warehouse 2415 Cathy Lane Jasper, IN 47546



Raptor Series Warranty

LIMITED TEN (10) YEAR WARRANTY

For Powder Coated Steel Products

CYC Engineering, Inc. guarantees the original purchaser of our products a limited ten (10) year warranty from the date of original purchase against manufacturer defects in materials, workmanship and finish under normal use. The step pads are covered under warranty for 1 year. This warranty does not include damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, product neglect or scratches during the life of the product. This limited ten year warranty applies only to new products and is limited to the repair or replacement of company's products. Warranty does not include costs of removal, installation, labor, inconvenience or consequential damages. Original purchaser must return defective merchandise along with the purchase receipt, to the original place of purchase.

LIMITED LIFETIME WARRANTY

For Stainless Steel Products

CYC Engineering, Inc. guarantees the original purchaser of our products a limited lifetime warranty from the date of original purchase against manufacturer defects in materials, workmanship and finish under normal use. The step pads are covered under warranty for 1 year. This warranty does not include damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, product neglect or scratches during the life of the product. This limited lifetime warranty applies only to new products and is limited to the repair or replacement of company's products. Warranty does not include costs of removal, installation, labor, inconvenience or consequential damages. Original purchaser must return defective merchandise along with the purchase receipt, to the original place of purchase.

Plastic

Qty 6

Retainer

M8 Bolt +

Qty 6

M8 Nut Plate

BRACKET KIT



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Driver Side Front/Passenger Side Rear Bracket Qty 2

Passenger Side

Rear Bracket

Qty 2

Front/Driver Side



Passenger Side Center Bracket

Driver Side Front,

Center/Passenger

Side Rear Support Brace



M8 x 30MM **Hex Head Bolts** Qty 18



Hardware:

M8 x 35MM **Hex Head Bolts** Qty 6



M8 Flat



Washers Qty 60



M8 Lock Washers Qty 42



M8 Hex Head Nuts Qty 36



Driver Side Center Bracket Qty 1



Passenger Side Front, Center/Driver Side **Rear Support Brace** Qty 3

Tools Required:



TORQUE WRENCH

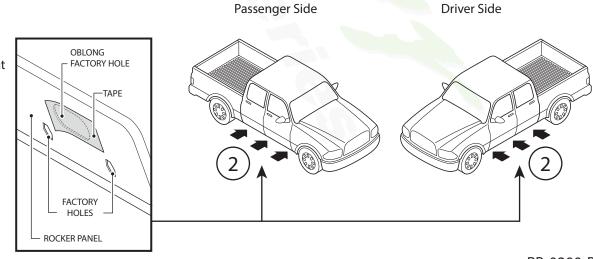


Torque Specifications:

For Rocker Panel Mount Installations M8 through M12 bolts and nuts are set to 15-20 ft lbs.

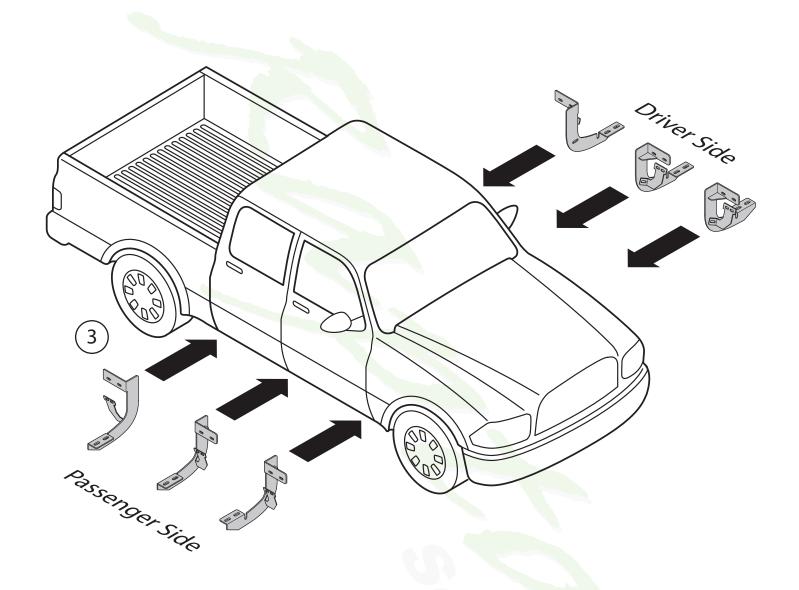
Note: When installing the brackets and boards, all hardware must be left loose until all the items are attached.

- 1. Remove all contents from the package and check running boards for any damage. Also, verify that components and hardware listed above are included before you begin installation.
- 2. Locate factory holes in six (6) places underneath body mount.

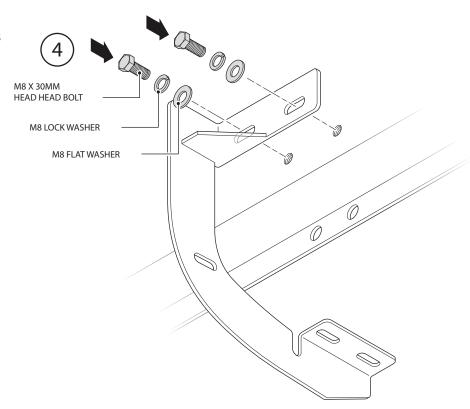


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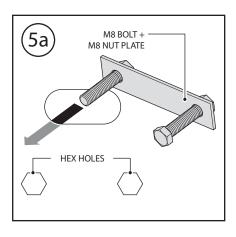
3. Begin installation on passenger side. Position Front Bracket, Center Bracket and Rear Bracket as shown along passenger side.

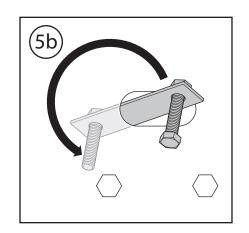


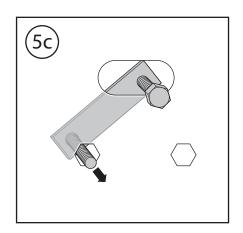
4. If threaded inserts already exist in Rocker Panel holes, fasten the top portion of the bracket by using (2) M8 x 30MM Head Head Bolts, (2) M8 Flat Washers and (2) M8 Lock Washers.

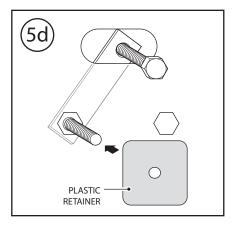


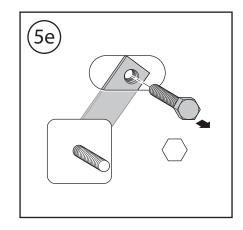
5. If threaded holes do not exist in rocker panel hex holes, you must install the M8 Bolt + M8 Nut Plate as shown. Install Plastic Retainer to ensure you do not drop the bolt plate into the rocker panel.

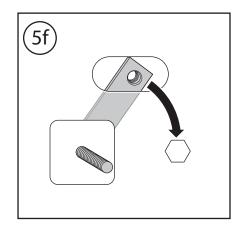








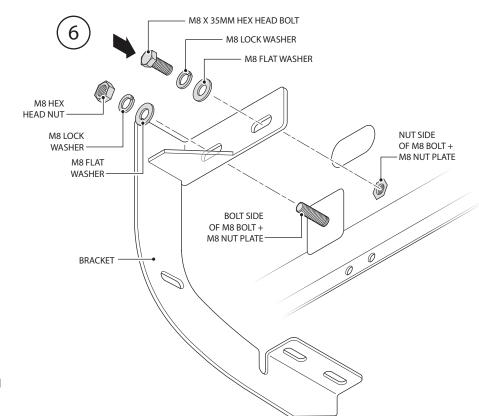


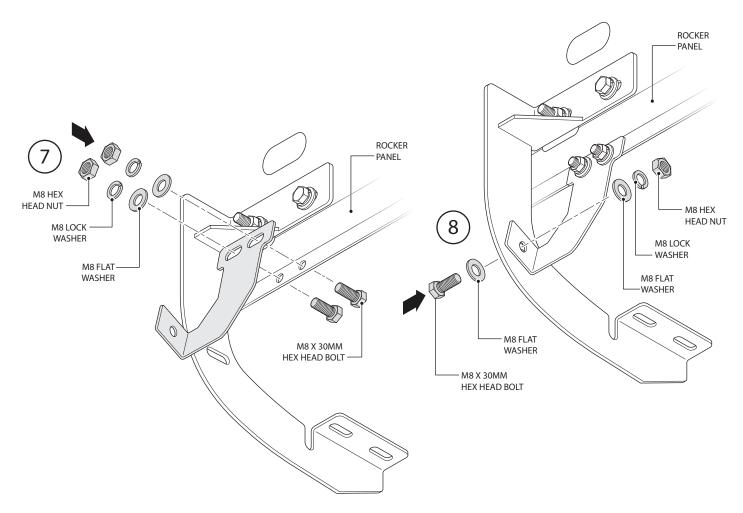


6. Fasten the bracket to the bolt side of the M8 Bolt + M8 Nut Plate by using (1) M8 Flat Washer, (1) M8 Lock Washer and (1) M8 Hex Head Nut.

Fasten the bracket to the nut side of the M8 Bolt + M8 Nut Plate by using (1) M8 x 35MM Hex Head Bolt, (1) M8 Lock Washer and (1) M8 Flat Washer.

- 7. Fasten the support brace to the rocker panel using (2) M8 x 30MM Hex Head Bolts, (2) M8 Flat Washers, (2) M8 Lock Washers and (2) M8 Hex Head Nuts.
- 8. Fasten the support brace to each bracket using (1) M8 x 30MM Hex Head Bolt (2) M8 Flat Washers, (1) M8 Lock Washer and (1) M8 Hex Head Nut.
- 9. Repeat these steps for driver side installation. When everything is in place, everything must be tightened. See page 1 for torque specifications.





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